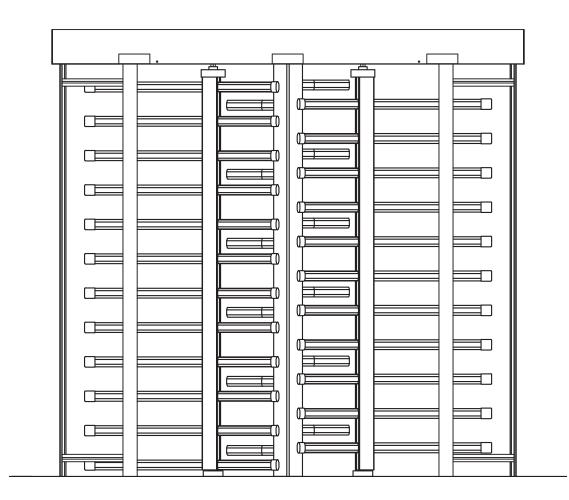
Tiffany T80-T Full Height Tandem Turnstile Service & Installation Manual



Note: Successful turnstile installation depends on reading this manual.

Please keep this service manual after installation. If an installation is done by a construction company or outside installer, please pass this book along to the end user. This book is required for maintenance, troubleshooting & repairs.

Service Manual: 0740 E Gen. 3

Important Electrical Information

Installation of the control head mechanism into the turnstile requires a grounding-type outlet receptacle installed inside of the frame or cabinet through the provided conduit access points.

To reduce the risk of electric shock, this equipment has a grounding type plug that has a third (grounding) pin. This plug will only fit into a grounding type outlet. If the plug does not fit into the outlet, contact a qualified electrician to install the proper outlet. Do not change this plug in any way.

Additionally, the P24-60W power supply from this appliance must be grounded to the frame of the turnstile. Utilize the green colored grounding screw threaded into the grouding tab located near the power supply along with the provided grounding wire from the power supply to ensure the equipment is properly grounded.

Table of Contents

Important Electrical Information	2
Model Datasheet	4
T80-T Fastener List	6
T80-T Components	7
T80-T Pre-installation Tips	8
T80-T Bearing Information	9
Mechanical Överview	10
Internal Parts Breakdown	11
Parts List	12
Control Head Configurations	13
Locking Bar Information	14
Hydraulic Shock & Indexing	16
Electrical Introduction	17
Wiring Diagram	18
Wiring Legend	19
Logic Controller Settings	20
Testing Procedure	21
Limit Switch & Limit Switch Cam Information	22
Maintenance & Cleaning	23
Troubleshooting	26
Proper Turnstile Usage	29
Warranty	30
Appendix	

The Tiffany[™] T80 Series

Full-Height Turnstile | Interior & Exterior Application

The Tiffany™ T80-S Series (single, shown at right) and the T80-T (tandem, shown below) are high security, tamper-resistant, full-height turnstiles. Both variations are manufactured with 6061/T6 anodized aluminum ovaline arms and feature scratch-resistant polycarbonate yoke assemblies for an open appearance. The T80 series is driven by our reliable 6500 Series Control Head to accommodate your security requirements.





We're the #1 Choice of Top Architects, **Security Pros and Engineers**

For more than 30 years, Controlled Access has been the globally trusted name in pedestrian control equipment. Made in Ohio and shipped worldwide, we are the first choice of leading architects, facility managers, security consultants, and engineers. Whether your project requires high security full-height turnstiles, waist high units, or matching ADA accessible gates, Controlled Access is the secure choice. We're experienced in access control systems, from card readers to biometric scanning, to give you the power to control access.







The T-80 series is also available with integrated metal detection portal

The Tiffany™ T80 Series

Full-Height Turnstile | Interior & Exterior Application

Applications:

The Tiffany[™] T80 Series is a three-vane turnstile with a weather resistant finish and is ideal for interior or exterior placement – whenever style and durability are needed. It is crafted from 6061 and 6063 aluminum extrusions and features transparent scratch-resistant polycarbonate yoke assemblies.

Product Features:

Materials & Finishes:

- Various 6061 & 6063 extruded aluminum
- 3/16" scratch-resistant polycarbonate
- <u>Finish</u>: Standard anodizing finish is clear. Also available in dark bronze. Other colors can be quoted upon request.

Assembly & Hardware:

- Major components pre-assembled with concealed rods and spring pins
- Barrier and yokes secured with 3/4" rod epoxied into concrete
- Rotor pivots on a sealed load runner bearing, secured with high strength plastic coupling anchored into concrete
- Minimum of 4" needed for removal of cover

Dimensions:

T80-S (Single)

- Ovaline Arms: 1/2" x 2" x 24"
- Exterior Height: 91" (2311.4mm)
- Interior Height: 84" (2133.6mm)
- Width: 66.250" (1682.7mm)
- Pedestrian Clearance: 27.750" (704.8mm)

T80-T (Tandem)

- Ovaline Arms: 1/2" x 2" x 24"
- Exterior Height: 91" (2311.4mm)
- Interior Height: 84" (2133.6mm)
- Width: 96.250" (2444.7mm)
- Pedestrian Clearance: 27.750" (704.8mm)

* Dimensions are subject to change without notice

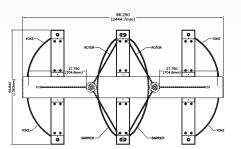
Operation Features 6500 Series Control Head:

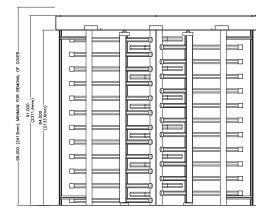
- Auto-indexing (self-centering) with adjustable hydraulic shock suppression
- Hardened tool steel locking bars, cam and roller assemblies
- Permanently lubricated bearings
- Your choice of manual or electronic control on both directions
- Nearly universal integration to any number of access control systems
- Your choice on each electronic direction of locking or unlocking on power failure

Options:

- Card reader mounting plates
- Daylight visible indicator lights
- Bi-directional key overrides
- 8 digit key resettable LCD counter with seven year lithium battery
- Metal detection portal
- Cold weather package, including thermostat controlled heater and insulated mainframe
- Additional options available upon request

Т80-Т





Warranty:

Units are warranted against defects in materials and workmanship for a period of one year from date of delivery. See warranty information for specific details.

Electrical Specifications:

Input Voltage: 100-240 VAC Input Current: 1.3 - .55 A Frequency: 50/60 Hz

Storage Temperature: -40 to 158°F Operating Temperature: -4 to 131°F

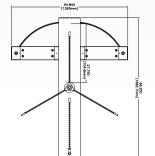
Operating Voltage: 24VDC Operating Current: 1.2 A (typical)

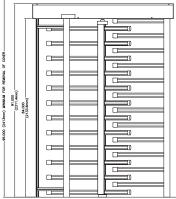
The 6500 Series Control Head is certified to conform to the following standards: UL 294, UL 325, UL Subject 2593, CAN/ULC S319 & CSA C22.2#247

Controlle

Controlled Access, Inc. is certified by Advantage International Registrar to be an ISO 9001:2015 company

T80-S





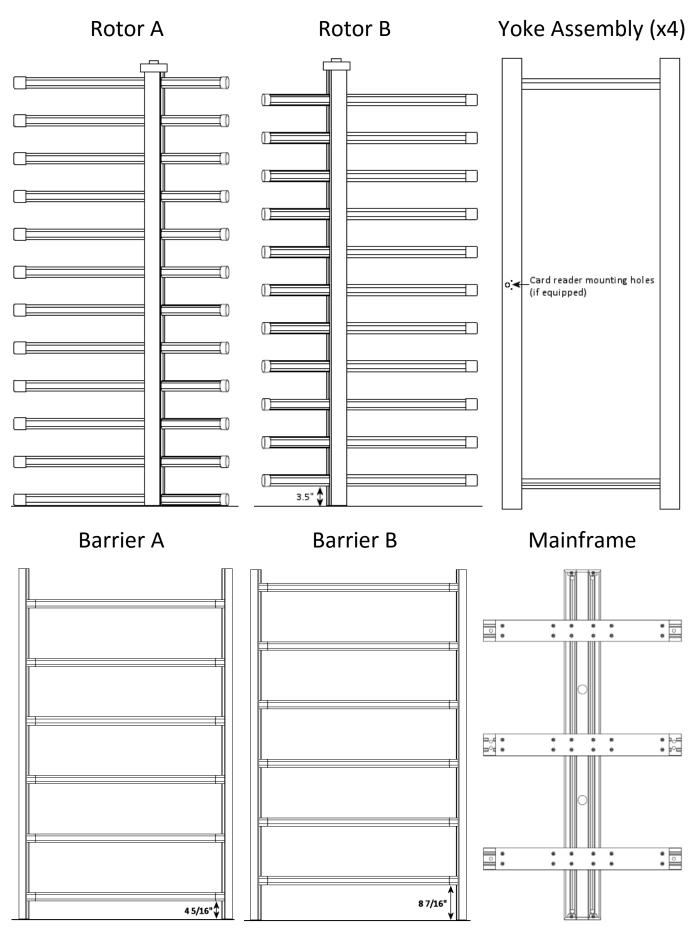
* Dimensions are approximate

T80-S | T80-T

T-80-T FASTENER LIST

- QTY 8 3/8 X 1 1/2 CAP SCREWS W/ NUTS: CONTROL HEAD TO MAIN FRAME
- QTY 4 HOLLOW 3/4 RODS W/ NUTS AND WASHERS: YOKE TO MAIN FRAME (CARD READER SIDE OUTER MOST PART OF YOKE)
- QTY 8 SOLID 3/4 RODS W/ NUTS AND WASHERS: YOKE TO MAIN FRAME & BARRIER TO MAIN FRAME
- QTY 2 BAG OF EPOXY: RODS TO CONCRETE
- QTY 6 3/8 X 4 FLATHEAD EXPANSION ANCHOR W/ BEARING BLOCK & BEARING: CENTER COLUMN MOUNTING

T80-T Component Identification



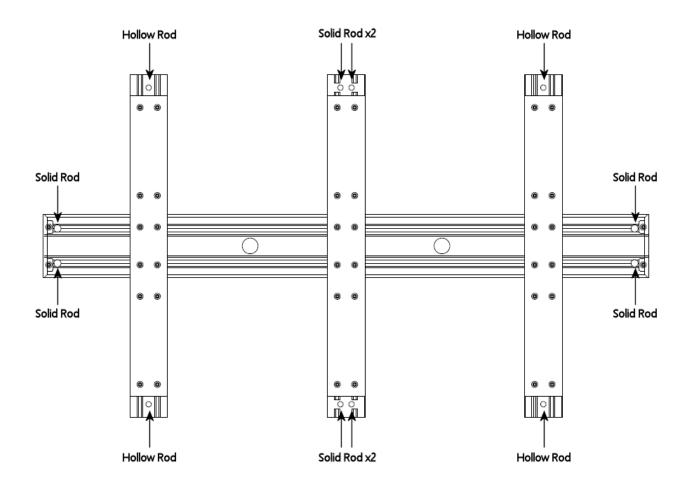
www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com⁷

T80-T Pre-installation Information

One of the main components of the model purcahsed is the mainframe assembly. This comes from the factory pre-assembled.

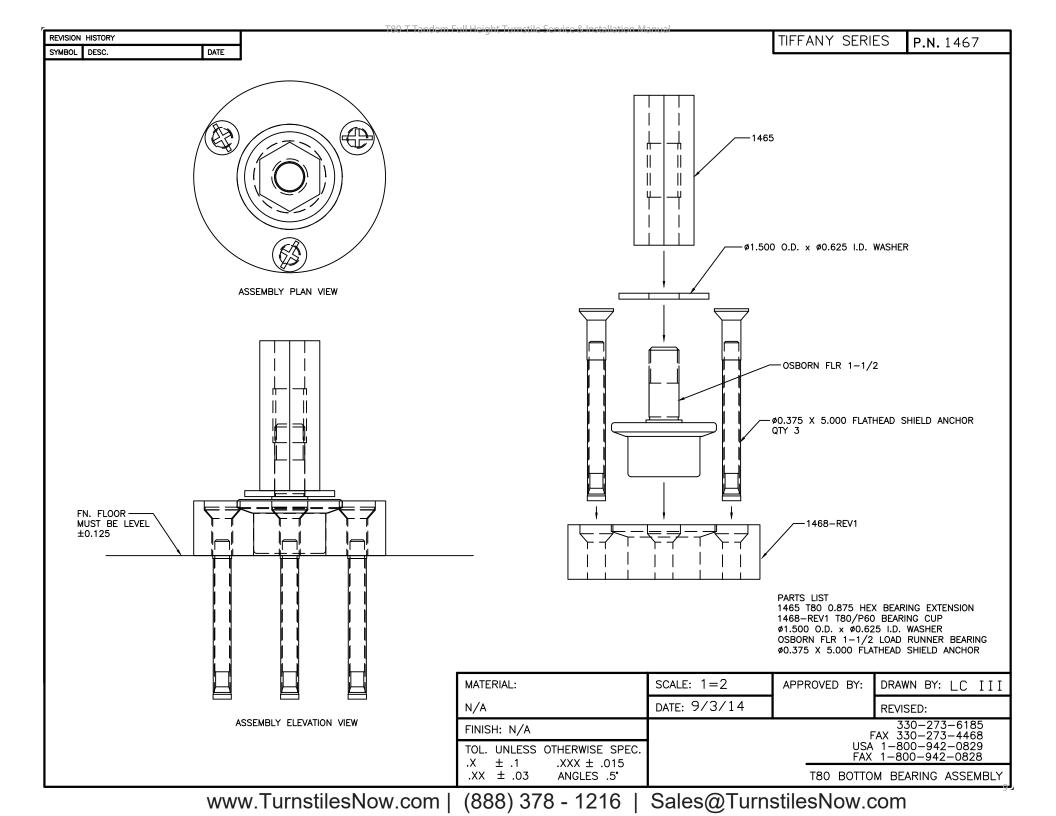
Using the mainframe as a template, holes can be marked on the concrete for drilling the rods. The product includes two types of rods: solid and hollow. Most holes receive solid rods, but hollow rods are used to act as conduit for card reader wires.

The illustration below indicates which holes receive the solid and hollow rods.



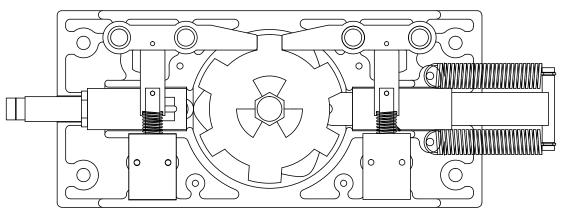
The following page illustrates how the bearing assemblies for the rotor are installed.

www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com⁸



6500 Series Control Head Mechanical Information

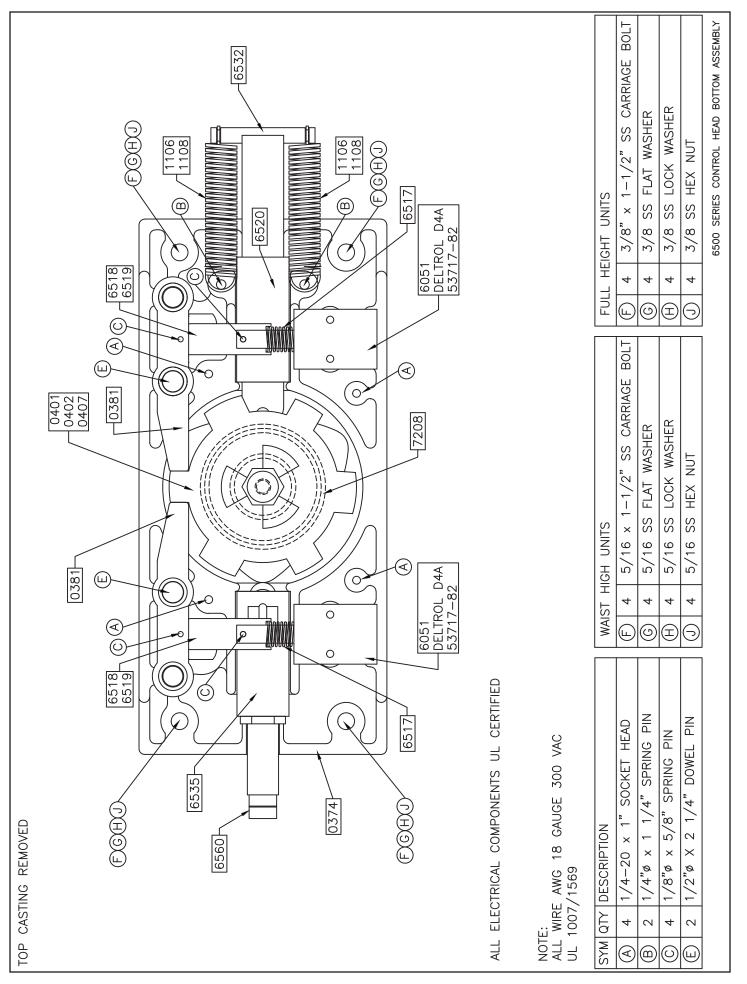
All of our turnstiles and ADA gates operate with a mechanism called the 6500 Series Control Head. This sturdy and easy to maintain drive for the turnstile has replaced all previous model control heads. It is adaptable to nearly any existing turnstile and comes with each new turnstile purchase. This control head can be configured in multiple ways to accommodate the security requirements of each individual job site.



An internal view of an electronically controlled two way 6500 series control head.

While the head can be configured for mechanical (no electronics) operation, a turnstile's security potential is reached in the case of an electronic two way control head. In this instance, each rotational direction is independently unlocked. Configured properly, a control head will allow for one rotation per valid entry request. Our anti-backup cams are designed so that it is mechanically impossible to become trapped within the turnstile when properly installed.

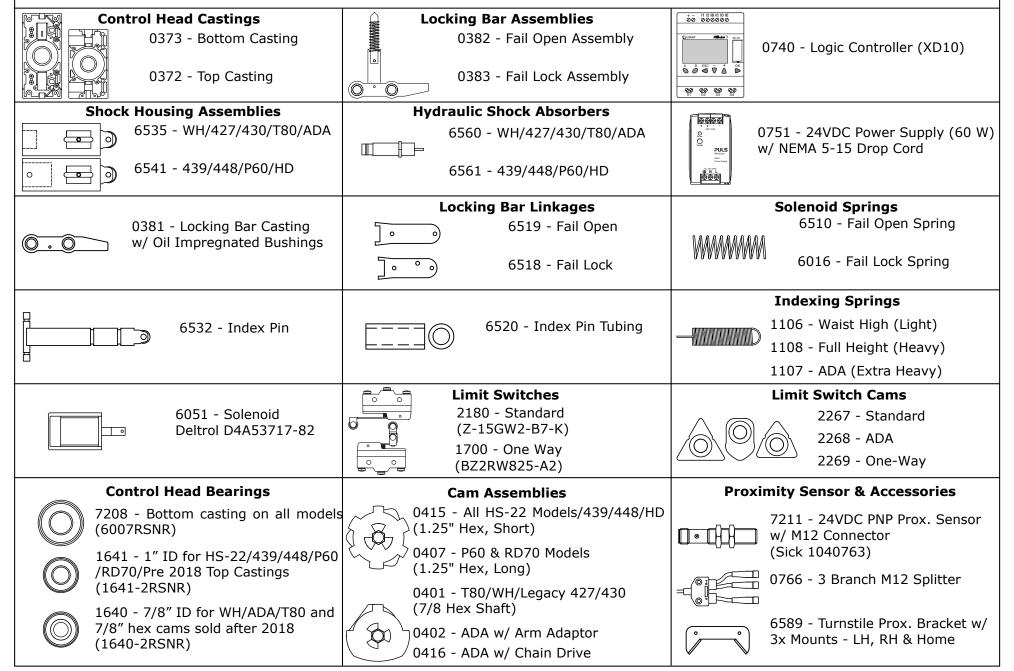
Each control head comes preconfigured to your specific needs based off of a directional sheet that is filled out before shipment. The heads are delivered pre-wired, tested and adjusted to our factory recommendations. Installation is simple: connect inputs from access control devices into the logic controller and plug the unit's power supply into a 100-240 VAC (single phase) receptacle. The power supply will automatically set itself to function on your local voltage and convert it to 24VDC.



www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com

www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com

Complete control heads are available upon request. Contact us for pricing details.



Prices are subject to change without notice. Parts orders are shipped via FedEx. Shipping costs are not included. All parts orders under \$500 require a credit card payment. Date: 07/19/2024

6500 Series Control Head Configurations

The 6500 Series Control Head can be configured in a number of different ways. All units operating with the 6500 Series Control Head self-center with a spring driven indexing pin and hydraulically shock to the home position to prevent damage or injury.

Various configurations are available to suit the needs of any environment. These include:

Manual both ways: Unit rotates freely in both directions. This unsecure configuration is used as a means to direct traffic through one area. Full height turnstiles can be also be purchased with an out of service lockout bar which would allow the end user to lock the turnstile with a standard pad lock.

Manual one way: Turnstile rotates in one direction but not the other. This is often used for egress only areas.

Electronic one way with free exit: Unit rotates freely in one direction but requires some form of access control in the other. This is a typical installation in many facilities that want to control who is entering but want egress to be free flowing.

Electronic one way with no exit: Turnstile is locked in both directions at all times, but in one direction can be unlocked with access control. Typically, this would be installed in scenarios where there is an alternate means of exiting the facility.

Electronic two way: Turnstile requires access control for both entering and exiting a facility. This configuration offers the highest level of security and also flexibility for installations.

Fail lock: Upon power failure, an electronically controlled direction would remain locked. This offers a high level of security but typically is not a good idea for egress unless alternate methods of exiting are available. Unless equipped with key overrides, this is can be easily converted to fail open by ordering alternate parts. This is also known as fail secure.

Fail open: Upon power failure, an electronically controlled direction would remain open. This is the most common configuration as it allows for secure access controlled passage in normal situations but in power outages it free wheels. Unless equipped with key overrides, this can be easily converted to fail lock by ordering alternate parts. This is also known as fail safe.

Key overrides: This option is available on either electronic or manual two way models. It can allow for a quick reconfiguration of free flowing passage or locking in either direction. The key override option is not intended for constant every day use. Should you require an additional lock-down feature on your turnstile, a better option (on a full height turnstile) is an out of service lockout with a standard pad lock. Note that the key override option makes conversion between fail lock and fail open very difficult to accomplish and also may not be available for some turnstile or gate models.

6500 Series Control Head Locking Bar Information

The 6500 Series Control Head is built to order based on a direction set up sheet sent with each quote. This sheet defines how each direction of passage functions.

Direction 1 is defined as clockwise rotation on a full height or with the cabinet on the right for waist high. Direction 2 is defined as counter-clockwise rotation on a full height or with the cabinet on the left for waist high.

Possible configurations include: no passage, free passage (manual), fail lock and fail open. Fail lock and fail open are not field reversible without additional components.

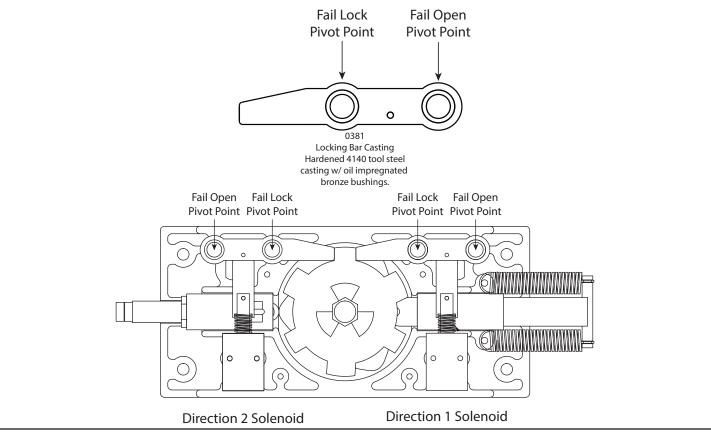
"No passage" directions include a fail lock locking bar assembly as well as an unwired solenoid. This adds the appropriate parts to the control head to prevent it from rotating in that direction.

"Free passage" (or manual) directions remove the solenoid and locking bar assembly, allowing the cam to spin freely.

Each direction has a pair of holes on the locking bar and control head casting. These holes act as pivot points for the locking bar casting. The inner holes are fail lock and outer holes are fail open. A .5" dowel pin slides through the entire assembly to hold everything in place.

Alternate linkages and springs are needed to convert a direction's power failure status.

If optional key overrides are included, it becomes much more difficult to re-arrange the configuration. Typically it is best to send the control head into the factory to reconfigure any key override equipped head to ensure everything is done correctly.



www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com¹⁴

6500 Series Control Head Locking Bar Information (Continued)

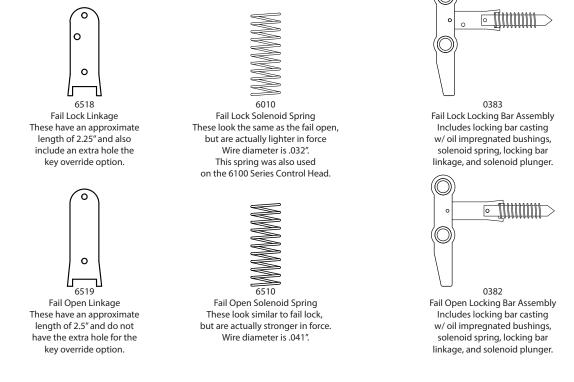
The 6500 Series Control Head can be reconfigured from fail lock to fail open and vice versa. Extra components are required to do so.

If a control head has key overrides, we suggest sending it in for factory reconfiguration.

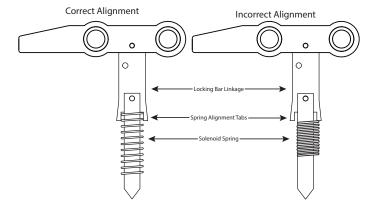
Locking bar assemblies are held together with 1/8" spring pins. Extracting these pins and reinstalling them can be tricky, so for convenience we also offer entire locking bar assemblies.

Replacing an entire locking bar assembly is simple; punch the .5" dowel pin from the pivot point through the head casting (via a small hole in the bottom casting for this purpose), pull out the old locking bar assembly and replace it with the new one.

If changing from fail lock to fail open or vice versa, install the dowel pin in the alternate hole.



Make sure the solenoid spring is between the alignment tabs on the linkage or the assembly may bind when pivoting.

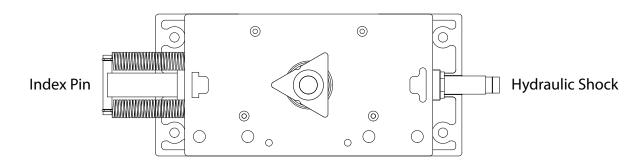


6500 Series Control Head Hydraulic Shock Information

The 6500 Series Control Head utilizes a spring loaded index pin for auto-centering the cam while a hydraulic shock offers counter resistance to slow the rotation down.

Set properly, the shock will allow a turnstile or gate to self-center while rotating smoothly without slamming.

Some turnstile models use a different shock than others. Waist highs and smaller full heights use a .75" diameter shock while larger full heights use a 1" diameter shock.



3/4" Hydraulic Shocks:

Setting:

Loosen the set screw on the head of the dial and turn the knob. The dial can be set between 0 and 8. The higher the number, the stronger the shock is. Tightening the set screw can alter the shock strength so a good habit is to loosen the set screw, turn the dial, tighten the set screw then test your setting. Repeat until satisfied.

Replacement:

Thread the new shock into the shock housing as far as it will turn while the cam is in the home position. Once it bottoms out, thread the shock back out 1.5 - 2 turns until the numbers on the dial are facing upright. Some models may require an additional turn or two outward if the arm does not self center on even the lowest setting.

1" Hydraulic Shocks:

Setting:

Loosen the set screw on the head of the dial and turn the knob. The dial can be set between 0 and 8. The higher the number, the stronger the shock is. Tightening the set screw can alter the shock strength so a good habit is to loosen the set screw, turn the dial, tighten the set screw then test your setting. Repeat until satisfied.

Replacement:

Thread the new shock into the housing as far as it will turn while the cam is in the home position. Once it bottoms out, thread the shock back out 1.5-2 turns until the set screw pointer is facing upright. Fasten the shock into the housing by snugging the 1/4-28 set screw into the bronze housing (snugly, but do not over tighten or the brass might start to tare).

Failure to turn the shock back out after threading it in all of the way will likely cause the part to wear out very quickly.

6500 Series Control Head Electrical Information

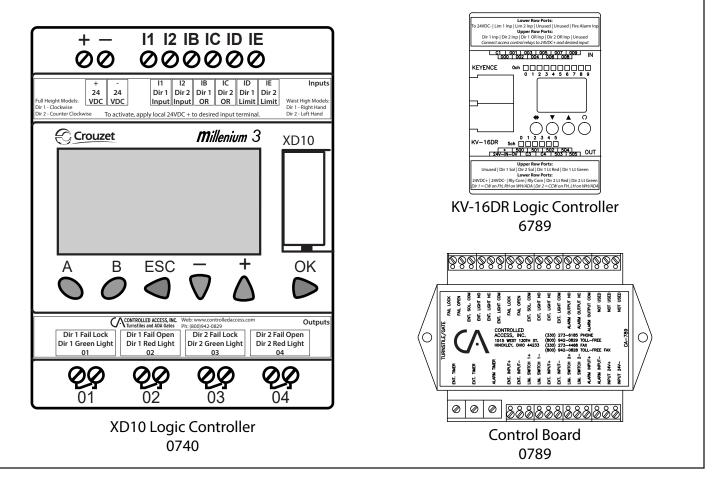
Each electronic control head comes with a power supply, a programmable logic controller (PLC), limit switches (or optionally, proximity sensors) and solenoids. For safety purposes, it is recommended that you read all literature on the electrical components before attempting to install the control head into a turnstile.

The 6500 Series Control Head is on the third generation of electronic components. The new XD10 logic controller is a direct replacement of both the 0789 control board and 6789 (Keyence KV-16DR) logic controller.

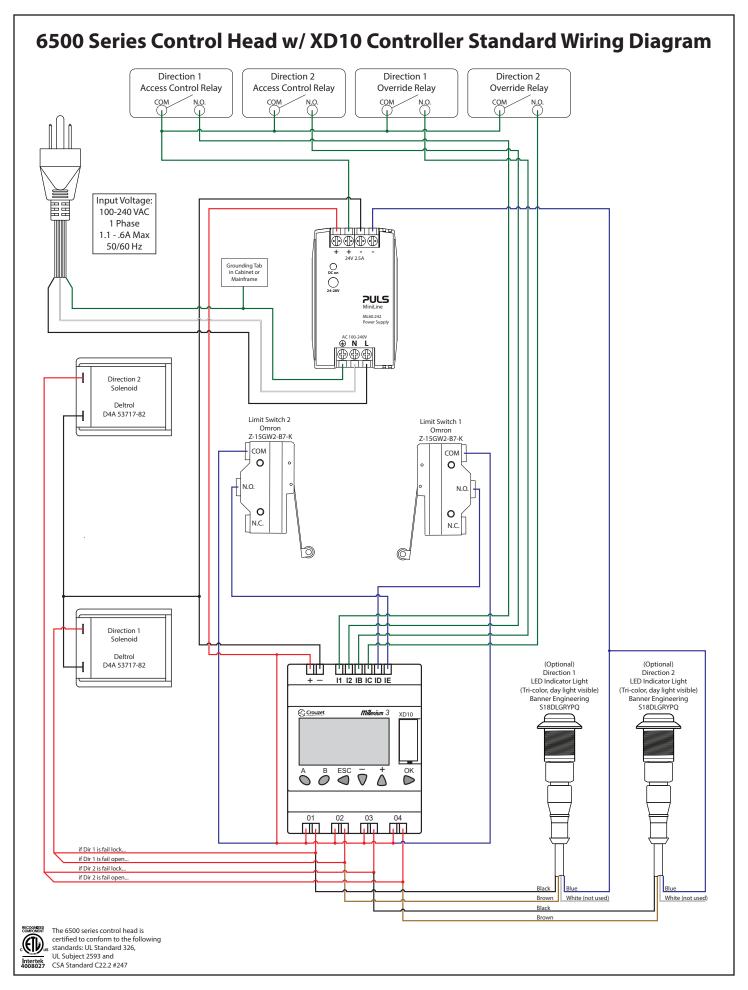
The latest enhancements provide a broader temperature range for outdoor installations (-4 to 131F) as well as a user friendly text based interface with a daylight visible display. With this also comes some new features such as on board testing buttons, turnstile statistics / information, etc.

While the wiring may be different, there are very few exceptions to when this board is compatible with installed products. If an installation has the old 0789 circuit board (PCB) and has the optional proximity sensor upgrade, new proximity sensors will need to be purchased. This is because the 0789 board had NPN inputs while the XD10 (and the KV-16DR) have PNP inputs.

The new PLC still requires relay contact closures for inputs just like all previous generations, so any installation is compatible in one way or another. If assistance is needed with understanding how to convert the wiring from access control to the new logic controller, please view this manual or call our technical support department for assistance.

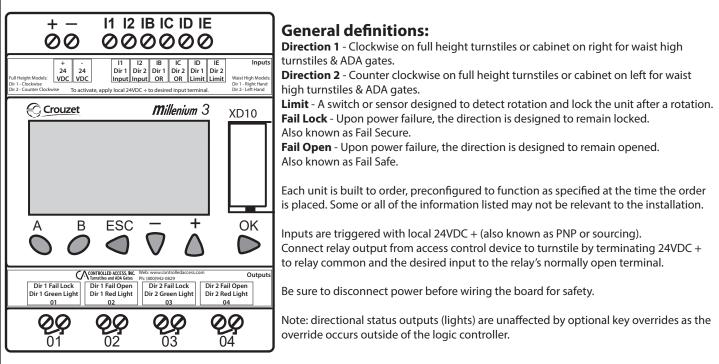


www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com¹⁷



www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com

6500 Series Control Head w/ XD10 Controller Standard Wiring Legend



Input descriptions:

24VDC + Positive output from the 24VDC power supply connects here. **24VDC** - Negative output from the 24VDC power supply connects here.

I1 - Direction 1 Input - Unlocks direction 1 for either one rotation or until the timer expires. Standard access control should terminate here. **I2 - Direction 2 Input** - Unlocks direction 2 for either one rotation or until the timer expires. Standard access control should terminate here.

IB - **Direction 1 Override** - Holds direction 1 unlocked for duration of contact closure. Mainly for fire alarms and other temporary overrides. **IC** - **Direction 2 Override** - Holds direction 2 unlocked for duration of contact closure. Mainly for fire alarms and other temporary overrides.

ID - Limit 1 Input - Cancels Direction 1 activation if triggered before timer expires, re-locking the unit after one rotation.

IE - Limit 2 Input - Cancels Direction 2 activation if triggered before timer expires, re-locking the unit after one rotation.

Output descriptions:

All 4 relay outputs have individual commons. 24VDC+ is distributed to each relay common to operate the turnstile. It is OK to add extra wires to these relay commons to distribute voltage to other devices.

01 - Output 1 - Dual purpose output for Direction 1. If the direction is fail lock, it's solenoid would connect here. If equipped with an indicator light, the green leg would connect here. Output switches from OFF to ON when directional input is triggered.

02 - **Output 2** - Dual purpose output for Direction 1. If the direction is fail open, it's solenoid would connect here. If equipped with an indicator light, the red leg would connect here. Output switches from ON to OFF when directional input is triggered.

03 - **Output 3** - Dual purpose output for Direction 2. If the direction is fail lock, it's solenoid would connect here. If equipped with an indicator light, the green leg would connect here. Output switches from OFF to ON when directional input is triggered.

04 - Output 4 - Dual purpose output for Direction 2. If the direction is fail open, it's solenoid would connect here. If equipped with an indicator light, the red leg would connect here. Output switches from ON to OFF when directional input is triggered.

Indicator light information:

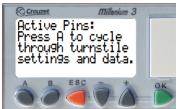
Green Light - An indicator to inform pedestrians that they are allowed to pass through the unit. Uses black output wire from light's cable. **Red Light** - An indicator to inform pedestrians that the unit is locked or that pedestrians require credentials to enter. Uses brown output wire from light's cable.

As a side note, indicator lights purchased from Controlled Access, Inc. can also be wired to glow *yellow*. If desired, this can be used instead of red with the unused white wire on the light's cable to indicate to pedestrians they require credentials to enter. This is especially handy for multi-lane installations in which some directions are "no passage" instead of "controlled passage". Likewise, green lights can also be wired to a red light output to constantly glow green to indicate "free passage".

6500 Series Control Head w/ XD10 Controller Standard Turnstile Settings

The XD10 logic controller on the 6500 Series Control Head has a text based menu screen to adjust settings and view statistics of the turnstile. Pressing the A button will cycle to each of the screens available on the device. Pressing B from any screen listed will return to the Home Screen.

Home Screen



This screen is at the start of the menu cycle. The top section will give a read out of inputs that are currently receiving voltage. The display will return to this screen after cycling through all windows, 5 minutes of inactivity or pressing the B button.

Swipe Queue Screen



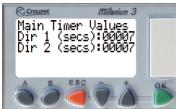
This screen defines the maximum number of access control requests the unit will allow in queue. Each value can be set from between 1 (for maximum security) to 3 (for fast paced passage). The default is 2. The method to change these settings is the same as the Timer Values Screen.

General Info Screen



This screen displays when the PLC was initiated, the order number it was activated for (except for any revision suffixes which are not needed for order lookup), and the PLC software version.

Timer Values Screen



This screen allows for the each directional timer to be modified. Select which value you wish to edit by pressing the + & - key. Press OK to select the value then press + or - to modify. Save by pressing the OK button again. Each timer can have a value of 1 -60 seconds. The timer will be canceled upon rotation of unit.

Direction 1 Counts Screen



This screen gives statistics about how many times direction 1 was activated and cycled. Since there is a limit to how many counts can be displayed, after 25000 cycles the first counter resets and adds to the second counter.

One-Shot Timers Screen



This screen allows for the two one-shot timer settings to be enabled or disabled. This setting prevents access control from holding open a direction on the standard direction inputs. Toggle Direction 1 by pressing + and Direction 2 by pressing -. This should be set to "On" in almost every installation.

Direction 2 Counts Screen



This screen gives statistics about how many times direction 2 was activated and cycled. Since there is a limit to how many counts can be displayed, after 25000 cycles the first counter resets and adds to the second counter.

Testing Mode Screen Testing Mode: + or - for 1 spin Dir 1(+): Inactive Dir 2(-): Inactive



While this screen is active, the unit can be tested with push buttons to simulate access control inputs. See the page dedicated to testing for more information.

Factory Setup Screen

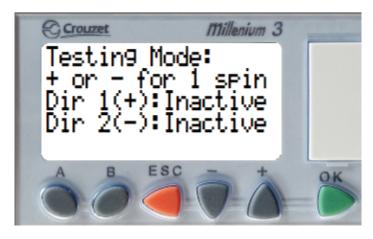


This screen should only appear when first set up in the factory or if something occurs to totally reset the logic controller. If this manages to occur and the order number (if known), enter it as a value then press B to save.

www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com²⁰

6500 Series Control Head w/ XD10 Controller Standard Turnstile Testing

The XD10 logic controller on the 6500 Series Control Head can be activated by contact closures between 24VDC+ and the relevant input. New technology allows for simpler on-board testing as well. To diagnose issues with the unit, press A on the keypad to cycle between screens until the testing mode screen appears.



Testing mode simulates valid access control inputs based on the settings defined on the other menu screens. The unit should unlock for the duration of the directional timer or until the unit is rotated. If the button is pressed twice, it should allow two rotations or time out based on the mult-swipe setting. If the button is held and the one shot timers are disabled, the unit will continue to remain open until the button is released and another rotation or timeout occurs.

With the testing mode screen open, press and release + to activate in direction 1. The unit should unlock and allow one rotation. If the unit successfully functions this way, repeat the same for direction 2 by pressing the - button.

If everything is functioning properly from the menu test but not with access control, either access control is not connected properly, is normally closed instead of normally open, or is not properly configured. Contact a security integrator for assistance with help with the access control system.

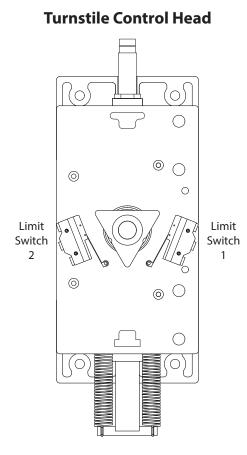
If the unit successful unlocks but does not re-lock upon rotation, try to manually trigger the appropriate limit switch for the direction that is not working correctly. If this helps, it is likely that the limit switch is not properly being triggered by the limit switch cam. Either adjust the height of the limit switch cam or tweak the lever on the limit switch a bit closer to the limit switch cam's tip.

If the unit does not successfully re-lock after manually triggering the limit switch, ensure that it is wired properly. Return to the home screen and press / hold the limit switch. If the switch is being held but the "Active Pins" display does not include the switch being held, it may be necessary to replace the switch. Note that there is a short delay from when the switch is triggered to when the display will register it as active, however this is normal.

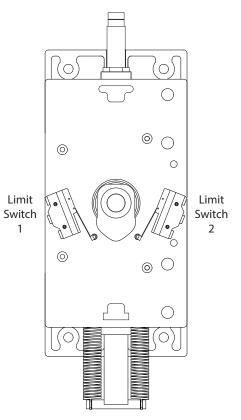
If there are other issues with operation, check out the troubleshooting guide for additional diagnostic procedures or call Controlled Access, Inc. for assistance.

6500 Series Control Head Limit Switch Information

Electronically controlled 6500 Series Control Heads utilize limit switches (or optionally, proximity sensors) in order to detect rotation. Depending on the type of unit (turnstile or ADA gate), the limit switch for a direction may be on the left or the right hand side of the control head.



ADA Gate Control Head



Turnstile control heads use a triangular shaped limit switch cam. One point of the triangle needs to be facing the index pin (bar with two springs) when the cam is in the home position. The two indents in the sides of the triangle are for jigging purposes. It does not matter which point is facing to the springs.

The limit switch for direction 1 is on the right and the limit switch for direction 2 is on the left. In this configuration, the first limit switch triggered does not affect the unit. The second switch triggers after the half-way point of the rotation, which draws in the solenoid. This allows the rotation to go to home but prevents the rotor from backing in the other direction. ADA Gate control heads use an oblong lobe shaped limit switch cam. The point of the lobe needs to be facing the index pin (bar with two springs) when the cam is in the home position.

The limit switch for direction 1 is on the left and the limit switch for direction 2 is on the right. In this configuration, the limit switch relevant to the swing is triggered after the cam leaves home position, which re-engages the locking bar. The cam is still free to move until it swings back to the home position.

Options and configurations may alter the quantity or layout of the limit switches. Some examples of this would be electronically controlled one direction turnstiles, turnstiles with counters and turnstiles equipped with home position switches.

Maintenance & Cleaning

To ensure long life on any turnstile, the following maintenance is recommended. Note: these figures are assuming a maximum 75000 passages per year. Turnstiles with heavier traffic should be maintained more frequently.

Annual Servicing

- Secure all nuts & bolts throughout each model. This includes concrete anchors, carriage bolts holding together mainframes, and the bolts holding the control head assembly together.

- Remove the index pin assembly from the control head by disconnecting the two extension springs & apply white lithium grease. Use 3-in-1 oil on the index pin roller.

- If the unit is a High Security series full height turnstile, add grease to the rotor's roller bearing by utilizing the grease fitting fastened into the bottom of the rotor.

Biennial Servicing

- Disassemble the control head by removing the 4x socket head cap screws holding the top casting to the bottom casting (and the triangular limit switch cam if equipped).

- Clean any loose debris / grease from the inside of the casting.

- Inspect internal components for wear and replace as needed.

- Apply 3-in-1 oil to the bronze bushings on the locking bar assemblies and shock piston.

- Apply white lithium grease to the shock piston where it enters the bronze housing.

- Reassemble the control head assembly, using removable strength (typically blue) thread sealer (such as Loctite 243) on the head bolts to ensure the assembly stays together.

Cleaning

- Galvanized surfaces can be cleaned with soap and water. The finish may dull over time, but this is normal.

- Powder coated surfaces should be cleaned with a non-abrasive cleaner such as Formula 409. Inspect finish for chips and touch up as needed or the exposed steel may rust.

- Stainless steel surfaces should be polished with a stainless steel wax or polish. Contrary to common belief, stainless steel is not rust proof. Exposure to certain chemicals and harsh environments such as ocean air or chemical plants may cause surface corrosion. Minor discoloration can be removed with a rust penetrating product (such as PB Blaster) along with non-scratching scouring pads. Severe cases of contamination may require the use of specialty products. We have had great success with products such as Stellar Solutions' Citrisurf 2310 Rust Remover and Passivation Solution.

- The decorative solid surface tops on our Executive models, Beacon models and some PassThru models should be polished with furniture polish (such as Scott's Liquid Gold Wood Cleaner). Allowing the product to soak into the material for a few minutes easily restores the surface's luster.

- Polycarbonate plastic should only be cleaned following the plastic manufacturer's recommendations. **DO NOT USE ANY PRODUCTS THAT INCLUDE AMMONIA OR OTHER HIGH PH PRODUCTS.** If the model purchased includes polycarbonate plastic, see the section of the manual dedicated to cleaning it (starting on the next page). Failure to use appropriate cleaning methods will cause aesthetic and structural damage to the plastic which will not be covered under the warranty.

Control heads can be removed from the turnstile and shipped to the factory at any time for repairs and maintenance. Please include contact information so we can call to discuss any issues your control head may have. Please note that any repairs that cost under \$500.00 will require a credit card payment before being returned.



24

Makrolon® Cleaning Instructions

Periodic cleaning of Makrolon[®] polycarbonate, using correct procedures with compatible household cleaners, is recommended to prolong the service life of your material.

Makrolon[®] GP polycarbonate has a relatively soft surface that mars easily with wiping action. Makrolon 15, Makrolon AR, and Hygard sheets are hard coated, abrasion/mar resistant polycarbonate products that offer a higher degree of scratch resistance and surface hardness. These products provide superior protection against unintentional chemical attack. However, the use of abrasive, gritty cleaners and/or hard cleaning implements (e.g. hard brushes, scrapers, squeegees) should be avoided to eliminate the possibility of scratching the surface coating.

The following cleaning techniques are based on standard industry practices.

General Cleaning:

- 1) Thoroughly pre-rinse with warm water to loosen and wash away surface material, grit and grime.
- 2) Using a soft microfiber cloth or moist non-abrasive sponge, gently wash with a mild diluted soap or detergent.
- 3) Rinse thoroughly with lukewarm clean water. To prevent water spots, thoroughly dry the glazing with a dry soft cloth.

Removing Heavy Oils and Tars:

- 1) Thoroughly pre-rinse with warm water to loosen and wash away surface material, grit and grime.
- 2) With a 50/50 isopropyl alcohol-water mixture, gently rub the area with a soft non-abrasive cloth.
- 3) Immediately rinse thoroughly with lukewarm clean water. To prevent water spots, thoroughly dry the glazing with a dry soft cloth.

Removing Graffiti, Paint, Marker, Inks and Glazing Compounds:

- 1) Thoroughly pre-rinse with warm water to loosen and wash away surface material, grit and grime.
- Using Naphtha VM&P grade, Isopropyl Alcohol or Butyl Cellosolve, gently rub the area with a soft non-abrasive cloth. Do not apply solvent cleaners under direct sunlight or during high temperatures.
- 3) Immediately rinse thoroughly with lukewarm clean water. To prevent water spots, thoroughly dry the glazing with a dry soft cloth.

Removing Adhesive backed Labels:

- 1) Isopropyl Alcohol, Naphtha VM&P grade or Kerosene will help lift stickers and adhesives.
- 2) Immediately rinse thoroughly with lukewarm clean water. To prevent water spots, thoroughly dry the glazing with a dry soft cloth.

Compatible Cleaners

The following cleaning agents are compatible with Makrolon Polycarbonate Sheet products when used according to the manufacturer's recommendations:

- Top Job, Joy®
- Palmolive Liquid[®]
- Windex[®] Ammonia free

[Top Job and Joy are registered trademarks of Proctor & Gamble, Palmolive is a registered trademark of Colgate Palmolive, Windex is a registered trademark of Drackett Products Company]

Points to Remember

Do not use abrasive cleaners.

Do not use high alkaline cleaners (high pH or ammoniated).

Do not leave cleaners sitting on polycarbonate for periods of time; wash off immediately.

Do not apply cleaners under direct sunlight or at elevated temperatures.

Do not clean your polycarbonate with any unapproved cleaners. When in doubt, seek guidance. Using scrapers, squeegees, razors or other sharp instruments may permanently scratch your polycarbonate. Always avoid dry rubbing/cleaning your polycarbonate, as sand and dust particles clinging to the exterior of the glazing may scratch its surface.

An Anti-Static Canned-Air Ionizer can reduce electrostatic charge buildup on polycarbonate, consequently reducing dirt and dust buildup that would hinder cleaning.

Special Note:

The edges of your polycarbonate sheet are not protected with an abrasion and chemical resistance hard coating. Do not allow cleaning solutions and solvents to pool along the edges for any length of time. Always rinse edges thoroughly with generous amounts of lukewarm clean water.

Removing scratches from Makrolon polycarbonate sheet/window

Deep scratches and gouges made by sharp objects such as keys, screwdrivers, and knives cannot be repaired. Fine scratches may be reduced in severity or cosmetically hidden by using a buffing compound such as NOVUS 2 Plastic Fine Scratch Remover, followed by a cleaning and polishing agent like NOVUS 1. However, for abrasion resistant coated products such as Makrolon AR, Makrolon 15 and Makrolon FC, buffing their abrasion resistant coated surface is not recommended because doing so further damages the coating and these scratched sites worsen the condition. Once removed, the coating cannot be repaired and buffing sites may optically distort the window.

www.TurnstilesNow.com | (888) 378 - 1216 | Sales@TurnstilesNow.com

6500 Series Control Head w/ XD10 Controller Troubleshooting

Symptoms	Causes	Solutions
Turnstile does not power up or logic controller's display cycles on and off.	Power supply is not receiving input voltage.	Verify outlet receptacle installed in mainframe / cabinet is operating correctly and that the power supply is plugged in.
	Power supply is not producing 24VDC voltage, but is receiving AC.	Remove + lead from power supply output. If output voltage resumes, there is a short circuit in the wiring. If not, the power supply is faulty. Replace power supply.
	Short circuit in the wiring as determined in previous step.	Refer to pages 13-15 for wiring information.
	Loose wiring from power supply to logic controller.	
	Short circuit in the wiring.	
	Solenoid(s) burnt out (will occur if main AC voltage is connected directly to solenoid).	If wiring is correct, try to disconnect the solenoids from outputs 01 - 04. If system stops cycling, replace faulty solenoid.
	Solenoid tabs grounded out against control head casting after being reassembled from maintenance or reconfiguration.	Disassemble control head casting and flip solenoids so that the tabs with wires are facing away from the center of the control head casting.
Turnstile powers up but does not respond.	Solenoid (-) wire(s) not properly terminated.	Ensure solenoid negative wires are properly terminated to 24VDC- input and that the 3 wire splice (if equipped) is properly crimped.
	Improper wiring from access control to logic controller.	Ensure one leg of access control output relay is connected to 24VDC + and the other to the desired input.
	Access control device malfunction.	Disconnect access control from logic controller. Preform testing procedures on page 16. If the turnstile works properly, contact manufacturer of access control device.

6500 Series Control Head w/ XD10 Controller Troubleshooting

Symptoms	Causes	Solutions	
More than one person can get through turnstile.	Access control device output connected to override inputs.	Wire access control to 11 or 12 with one-shot timer enabled.	
	Access control device output set too long.	This can be avoided by enabling the one-shot timers built into the logic controller program. If this is undesirable, ensure the output from the access control system is one second or less.	
	Loose wiring to the logic controller from limit switches.	Refer to pages 17-19 for wiring information.	
	Limit switches are broken.	Inspect limit switches for breakage, replace as needed.	
	Control head requires maintenance.	Refer to page 23 for more information.	
	Limit switches are missing the triangular top cam.	Adjust the top cam to the proper height and/or tweak the triggers on the limit switch. Refer to page 22 for more information.	
People are becoming trapped inside of the turnstile (Full Height models)	Rotor was installed backwards.	Refer to page 4 installation for visual diagram on how to install rotor properly.	
Turnstile only rotates 30 degrees.	Limit switches wired incorrectly.	Refer to pages 17-19 for wiring information and page 22 for limit switch placement.	
	Limit switch cam is misaligned.	The top cam should have one point facing the control board. If this is not the case, readjust the top cam. Refer to page 22 for top cam information.	
Unit remains unlocked until access control is presented.	Fail open / fail lock configuration is wired incorrectly.	Refer to pages 17-19 for wiring information.	
Turnstile is slamming into the closed position.	Shock either needs adjusted or replaced.	Refer to page 16 for	
	Shock needs adjusted.	more information.	
Turnstile is not centering properly.	Binding in control head.	Ensure mainframe is level and the rotor is plumb. Shim the unit	
Turnstile seems to be binding mechanically.	Rotor is not plumb / turnstile body is not level.	from the floor if necessary.	

6500 Series Control Head w/ XD10 Controller Troubleshooting

Symptoms	Causes	Solutions
Unit remains locked after access control is presented until arm is pulled in.	Mechanical bind between locking bar and cam assembly (typically from unit being out of plumb or not level)	Remove locking bar assembly from control head (easiest way on non-key lock models is to punch out dowel pin pivot point from bottom side of head casting) and file down tip of locking bar to give clearance.
Turnstile rotating the wrong direction.	Improperly filled out direction sheet.	In some cases, the control head can be reconfigured in the field to operate as needed. Refer to pages 13-15 for information about how the control head operates. If needed, contol heads can be returned to the factory for reconfiguration for a fee of labor plus parts (if required). Please contact us before returning a control head in this instance.
	Directional inputs wired incorrectly.	Refer to wiring legend on page 19 for direction port explanations.
Turnstile fails lock when needed to fail open or vice versa.	Improperly filled out direction sheet.	Refer to page 13 for more information. Additional parts will be required to convert operation. The control head can be returned for reconfiguration for a fee of labor plus parts (if required). Please contact us before returning a control head in this instance.
Unable to hold direction open to allow multiple people to pass through the turnstile.	Override wired to incorrect inputs.	Ensure the access control device dedicated to overriding passage is wired to the override input instead of the standard input for that direction.
	One-shot timers are enabled (on regular access control input).	Disable the one-shot timer settings on the logic controller. Be sure that your access control output is one second or less during regular secure operation or extra people may be able to pass through. Refer to page 20.
Other problems.		Please contact us for any other issues.

Proper Turnstile Usage

The 6500 Series Control head is easy to use. There are a few things that users should be trained on and informed of.

- In the case of an electronic turnstile, approach the unit and present access control credentials. Do not push on the arms of the rotor until after the access control device successfully unlocks the turnstile. A sturdy click sound will be heard from the main channel when the solenoid pulls the locking bar open.

- Note that the turnstile will not unlock the rotor is being pushed on before access control activates the solenoid. The unit should unlock once pressure is released but it is a better practice to wait until the unit is unlocked before pushing on the rotor.

- Once access has been granted, proceed through the turnstile immediately. Waiting too long could cause the rotor to time out mid-rotation, forcing the user to back out of the turnstile. There are timer settings for adjusting how long it takes for this to occur. The default time provided is 7 seconds. The reason for this is in case somebody swipes and walks away without passing through.

- Walk at a reasonable pace through the turnstile. Do not slam the rotor through the rotation. This can be unsafe and may cause unnecessary wear and tear to the control head.

- Try to be respectful of users wanting to pass through the opposite direction. Allow people who are waiting an opportunity to pass through the turnstile.

- Avoid rotating the rotor of a full height without being in the passage. This will cause the rotor to re-lock before you have a chance to pass through the turnstile.

- Piggybacking : More than one user trying to squeeze through the turnstile on one rotation should be avoided. Large bags and carts should be brought through an alternate means of entrance.